

New 2026 NYSDOH

# Resident & Family Satisfaction Surveys

for Assisted Living Facilities & Nursing Homes



A fast, secure way to meet state mandates while gathering meaningful resident and family feedback.



Upload  
List



Choose  
Survey



Send  
Email

**A simple workflow that delivers powerful insights and effortless compliance.**

New York State now requires Assisted Living Facilities to administer ongoing satisfaction surveys.

Our platform provides ready-to-use resident and family surveys in the recommended 2026 NYSDOH format—fully secure, customizable, and simple to deploy.



Ask for a demo or quote! | [info@edvistas.com](mailto:info@edvistas.com) | 888.999.2554

# 2026 NYSDOH Satisfaction Surveys

## Ready to Use and Fully Customizable

Our platform includes pre-built Resident and Family Satisfaction Surveys in the recommended NYSDOH format – making compliance simple, fast, and secure. All surveys can be customized, and you can also create any additional surveys your facility needs.

### With the power of SurVate in our platform, you can:

- Launch DOH-aligned surveys in minutes
- Residents can take surveys on any device, with staff available to help as needed
- Easily upload family email lists for survey distribution.
- Collect confidential feedback from residents and family members.
- Access instant reports, charts, and Excel exports.
- Customize surveys to your community's needs.
- Offer surveys in multiple languages
- Protect respondent privacy with a highly secure platform.

Whether you operate a single facility or a multi-location organization, SurVate gives you a streamlined, worry-free way to stay compliant—and truly understand resident and family satisfaction.

**SurVate**  
Secure Surveys & Reporting

Ingersoll Place, Main Location

**Activities**

1. How satisfied are you with the variety of activities offered?

2. How satisfied are you with the frequency of activities?

3. How satisfied are you with the staff who lead activities?

4. Do activities offered match your interests?

5. Do you feel that your activity suggestions are incorporated into the monthly activity calendar?

**Comments about Activities:**

**Food & Dining Experience**

6. How satisfied are you with the temperature of the food served?

7. How satisfied are you with the serving sizes?

8. How satisfied are you with the taste and quality of meals?

9. How satisfied are you with the dining room service (courtesy, promptness)?

**Comments about Food & Dining:**

**Maintenance and Housekeeping**

10. How satisfied are you with the overall maintenance of the building?

11. How satisfied are you with the maintenance of your apartment?

12. How satisfied are you with the laundry service?

**Comments about Maintenance and Housekeeping:**

**Safety**

13. How safe do you feel in your apartment?

14. How safe do you feel in common areas?

15. Do you have any safety concerns you would like us to know about?

**If yes, please describe:**

**Overall Satisfaction**

16. How satisfied are you with the staff overall?

17. How satisfied are you with the communication you receive from staff and administration?

18. How satisfied are you with your overall experience living here?

19. If you have a complaint or concern, administration will take it seriously and find a resolution to the problem?

20. Would you recommend this community to others?

**Additional Comments:**

### Resident Survey Topics

- **Activities:** variety, frequency, staff, interests, suggestions.
- **Food & Dining:** temperature, serving sizes, taste/quality, service.
- **Maintenance & Housekeeping:** building, apartment, laundry service.
- **Safety:** in apartment, in common areas, ability to report concerns.
- **Overall Satisfaction:** staff, communication, experience, resolution, recommendation.

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Ingersoll Place, Main Location

**Activities**

1. How satisfied are you with the variety of activities offered?

2. How satisfied are you with the frequency of activities?

3. How satisfied are you with the staff who lead activities?

4. Do activities offered match your loved one's interests?

**Comments about Activities:**

**Food & Dining Experience**

4. How satisfied is your loved one with the overall dining experience?

5. How satisfied is your loved one with the taste and quality of meals?

6. How satisfied is your loved one with the dining room service staff?

**Comments about Food & Dining:**

**Maintenance and Housekeeping**

7. How satisfied are you with the overall maintenance of the building?

8. How satisfied are you with the maintenance of your loved one's apartment?

**Comments about Maintenance and Housekeeping:**

**Safety**

9. How satisfied are you with the safety / oversight provided?

10. Do you have any safety concerns you would like us to know about?

**If yes, please describe:**

**Overall Satisfaction**

11. How satisfied are you with the staff overall?

12. How satisfied are you with the communication you receive from staff and administration?

13. How satisfied are you with your loved one's overall experience living here?

14. If you have a complaint or concern, do you feel that administration will take it seriously and find a resolution to the problem?

15. Would you recommend this community to others?

**Additional Comments:**

### Family Survey Topics

- **Activities:** suitability to interests, frequency, activity staff.
- **Food & Dining:** meal quality, experience, dining room service.
- **Maintenance:** building upkeep, apartment maintenance.
- **Safety:** oversight and reporting concerns.
- **Overall Satisfaction:** staff, communication, loved one's experience, resolution, recommendation.



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Secure Surveys & Reporting



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