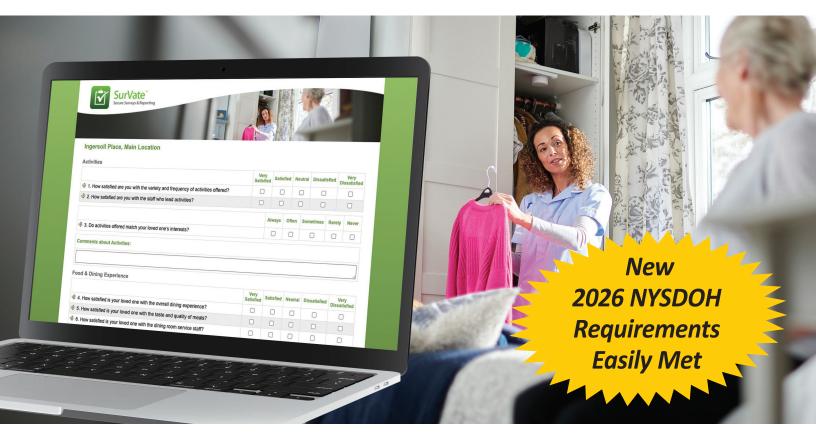
### **New 2026 NYSDOH**

## Resident & Family Satisfaction Surveys

for Assisted Living Facilities & Nursing Homes



A fast, secure way to meet state mandates while gathering meaningful resident and family feedback.









A simple workflow that delivers powerful insights and effortless compliance.

New York State now requires Assisted Living Facilities to administer ongoing satisfaction surveys.

Our platform provides ready-to-use resident and family surveys in the recommended 2026

NYSDOH format—fully secure, customizable, and simple to deploy.



# 2026 NYSDOH Satisfaction Surveys

### Ready to Use and Fully Customizable

Our platform includes pre-built
Resident and Family Satisfaction
Surveys in the recommended
NYSDOH format – making
compliance simple, fast, and secure.
All surveys can be customized, and
you can also create any additional
surveys your facility needs.

## With the power of SurVate in our platform, you can:

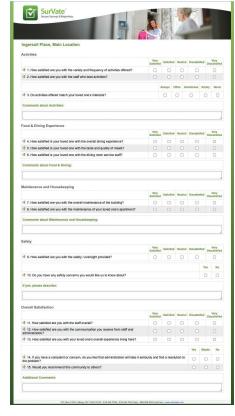
- Launch DOH-aligned surveys in minutes
- Residents can take surveys on any device, with staff available to help as needed
- Easily upload family email lists for survey distribution.
- Collect confidential feedback from. residents and family members.
- Access instant reports, charts, and Excel exports.
- Customize surveys to your community's needs.
- Offer surveys in multiple languages
- Protect respondent privacy with a highly secure platform.

Whether you operate a single facility or a multi-location organization, SurVate gives you a streamlined, worry-free way to stay compliant—and truly understand resident and family satisfaction.



#### **Resident Survey Topics**

- Activities: variety, frequency, staff, interests, suggestions.
- Food & Dining: temperature, serving sizes, taste/quality, service.
- Maintenance & Housekeeping: building, apartment, laundry service.
- Safety: in apartment, in common areas, ability to report concerns.
- Overall Satisfaction: staff, communication, experience, resolution, recommendation.



#### **Family Survey Topics**

- Activities: suitability to interests, frequency, activity staff.
- Food & Dining: meal quality, experience, dining room service.
- Maintenance: building upkeep, apartment maintenance.
- **Safety:** oversight and reporting concerns.
- Overall Satisfaction: staff, communication, loved one's experience, resolution, recommendation.



